

KEVIN TAITZ

AI Builder & UX Leader · Directing AI agents to ship production software end-to-end · 15 years in global management consulting at Slalom

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A senior product leader who now designs and ships production software hands-on by directing AI coding agents — voice-AI companions, design-system-governed mobile apps, and a cloned-voice reservation system, built end-to-end. That technical depth sits on top of 15 years in global management consulting at Slalom, delivering user-centered design for Fortune 500 clients. The differentiator is the combination: consulting-grade problem framing and stakeholder leadership, plus the ability to architect and ship the product itself.

SKILLS

AI & Prompt Engineering	Prompt engineering · AI agent direction · agentic coding workflows · LLM application design · prompt contracts & system prompts · RAG & tool/function calling · voice AI (STT/TTS) · conversational design · AI evaluation & guardrails · model selection & tuning
UX & Product Design	User research · usability testing · user interviews · surveys · personas · journey & experience mapping · service design · information architecture · interaction design · wireframing · prototyping · UI / visual design · design thinking · UX writing / content design · accessibility (WCAG 2.1 AA) · responsive & mobile design · data visualization · design ops · design strategy · workshop facilitation · stakeholder management · design QA / handoff
Design Systems	Design tokens · component libraries · semantic / tag-driven typography systems · theming · governance & conformance audits · developer handoff documentation
Technical	React · React Native · Expo · TypeScript · HTML / CSS · Figma · Supabase (Postgres, RLS, realtime) · WebRTC (LiveKit / Daily) · Twilio Voice · Node · REST APIs · Git · monorepo architecture
Consulting & Leadership	Global management consulting delivery · team leadership & mentoring · client & executive communication · business-problem framing · product strategy · roadmapping · workshop facilitation · go-to-market

EXPERIENCE

Idyll (idyll.care)

2026 – Present

Founder & Builder — AI companion & caregiver-wellbeing app for seniors (formerly CarePlay)

- **Conceived and solo-built a two-app product** (senior tablet + caregiver phone) by directing AI coding agents end-to-end across a TypeScript Expo / React Native monorepo with a shared design system and calling layer.
- **Built “Dottie,” a server-side voice-AI companion** on `claude-opus-4-8` with two-way STT/TTS (Deepgram Nova-3 / Aura-2), barge-in, persistent per-senior memory, and live tools — web search, weather, news, on-this-day.
- **Engineered an AI wellbeing loop** that summarizes every conversation into a warm caregiver “check-in” feed — the product’s core retention engine.
- **Shipped real-time two-way video** (LiveKit / WebRTC) with trusted-contact auto-answer, reversed 4-digit pairing, and a multi-caregiver role / invite system.
- **Stood up the full backend** — Supabase (Postgres + row-level security, realtime, storage) and a Node proxy brokering calls, LLM, and voice; secrets server-side, AI providers vendor-swappable without an app rebuild.

- **Drove strategy from substantial market and competitive research through on-device iOS testing** — pivoting from a hardware dongle to a software-only, direct-to-consumer model.

Chef Vola's

2026

Independent — Product design & build, private restaurant reservation system

- **Designed and solo-built a phone-first reservation system end-to-end** for an exclusive Atlantic City restaurant — a Twilio voice IVR, a Supabase/Postgres availability engine, and a calm iOS app — by directing AI coding agents.
- **Modeled the real dining room in SQL** (staggered 40-minute seating slots, per-slot cover caps, closed days) so a mobile app and an automated phone line always agree on availability.
- **Designed a glanceable, one-handed owner tool** — an availability-verdict system (available / tight / closed), capacity meters, and tappable alternative-time suggestions — dark-first with WCAG-minded contrast.
- **Built a bespoke “quiet luxury” design system** from a monochrome brand: token-driven color and type, semantic components, and cloned-voice (ElevenLabs) phone greetings.

LocumTenens.com

Jan 2025 – July 2026

Contractor — AI-driven product design & design-system engineering, healthcare-staffing platform

- **Fully redesigned the clinician mobile app using AI** — directing a coding agent end-to-end to produce a runnable, data-driven React prototype that became the canonical UX reference the production React Native app builds against.
- **Authored a governing “prompt contract”** binding the agent to a two-tier design system — strict token discipline, zero hard-coded colors, weights, spacing, or sizes across the codebase.
- **Engineered a semantic, tag-driven typography and component system** through prompting — replacing fragile utility classes with styling that derives automatically from meaning.
- **Drove multiple rounds of design-system conformance** — token resyncs, de-duplication into canonical components, and formal handoff documentation for the design-system owners.

Slalom (global consulting firm)

2009 – 2024 · 15 years

Director of Experience — consulting delivery & UX leadership

- **Led teams of UX consultants** delivering user-centered design and design-thinking engagements for blue-chip enterprise clients across travel, retail, and consumer industries.
- **Partnered with Fortune 500 brands — Delta, Coca-Cola, The Home Depot, IHG, and Inspire Brands** — on long engagements, embedding with client teams to frame business challenges and deliver validated, shippable product direction.
- **Spearheaded design and development of award-winning work** — enterprise intranets, data visualizations, and product designs that shipped to millions of users.
- **Owned engagement delivery and mentored consultants** — turning ambiguous business challenges into high-fidelity, validated product direction in Adobe CC, Figma, and HTML/CSS/JavaScript.

REFERENCES

Jordan Fladell

Partner, Aprio · Employer / Friend
404.229.6171

Greg Orenstein

CIO, nCino · Friend
678.567.7877

SELECTED CLIENTS & ENGAGEMENTS

Delta Coca-Cola Coca-Cola Enterprises The Home Depot IHG
Inspire Brands LongHorn Steakhouse Beazer Homes Homestead Hotels
Atlanta Braves LocumTenens.com Chef Vola's